## Open Email Relay Info Avaya IP Office Partner/Basic/Quick Mode

Ping this URL - relay.appriver.com
Use the static IP it returns.
Set your port to 2525
Set the outbound email address to anything of your choice works 100% of the time

This is what the Ping should return:

SMTP is 207.97.230.34

## IP Office Partner/Basic/Quick Mode:

| SMTP Server Configuration               | 7   |
|---|---|
| Server Address 207.97.230.34            |   |
| Email From Address Port 2525            | <b>,</b>                                      |
| ☐ Server Requires Authentication        |   |
| User Name                               |   |
| Password                                | Von must nut a valid                          |
| ☐ Use Challenge Response Authentication | You must put a valid<br>Email Address in here |

Also, make sure that you have a valid LAN IP Address set in the System Setup. 192.168.42.1 will not allow email to work.

## This is just an example of a valid LAN IP Address

| Receive IP Address Via DHCP Server |                     |
|------------------------------------|---------------------|
| IP Address (LAN1)                  | 192 · 168 · 1 · 11  |
| Sub-Net Mask (LAN1)                | 255 · 255 · 255 · 0 |
| Default Gateway                    | 192 - 168 - 111 - 1 |
| DNS Server IP Address              | 8 · 8 · 8 · 8       |
| Backup DNS Server IP Address       | 8 · 8 · 4 · 4       |